

Public Guide : Determination of moisture content in soil, rock and mineral samples
Service Organization : Thailand Institute of Nuclear Technology (Public Organization), Ministry of Science and Technology

Procedures, Rules, Conditions (if any) in the application and consideration

Thailand Institute of Nuclear Technology provides moisture content analysis in soil, rock, mineral and various types of samples to fulfill research and commercial purposes for our customer's product. We work on the solution base basis to solve the public problems actively. Minimum sample size required is 100 grams.

Service channel

<p>Service Station (Note : -) <i>One Stop Service 9th building, 1st floor Thailand Institute of Nuclear Technology (Public Organization) 16 Lad Yao District Chatuchak, Bangkok 10900 /Self-contact at the office. Telephone number 02-401-9889 ext. 5990 , 02-579-0743</i></p>	<p>Opening hours <i>Open from Monday to Friday (except public holidays) from 08:30 AM to 4:30 PM</i></p>
<p>Service Station (Note : -) <i>Sample room National Institute of Nuclear Technology Head office 9/9 Tambon Sai Mun, Ongkharak, Nakhon Nayok / Contact by yourself at the office. Telephone number 02-401-9889 ext. 1141</i></p>	<p>Opening hours <i>Open from Monday to Friday (except public holidays) from 08:30 AM to 4:30 PM</i></p>

Procedure, Duration and Responsible division

Approximately time frame for completing the process is 5 working days.

No.	Procedure	Duration	Responsible division
1)	The customer fills analysis request form (FM-NSC-118) and send together with sample to laboratory via mail or directly hand it over to TINT's one stop service. (Note: -)	40 minutes	Thailand National Institute of Nuclear Technology (Public Organization)
2)	Analysis request form and samples will be reviewed by TINT's staff. After approval, customer will receive payment slip and appointment document (FM-NSC-21). If the request form is rejected, sample will be returned to customer. (Note: -)	40 minutes	Thailand National Institute of Nuclear Technology (Public Organization)
3)	Samples designation at TINT's laboratory. (Note: -)	40 minutes	Thailand National Institute of Nuclear Technology (Public Organization)

No.	Procedure	Duration	Responsible division
4)	Following sample preparation, analysis and data calculation for moisture content in particular samples. (Note: -)	3 days	Thailand National Institute of Nuclear Technology (Public Organization)
5)	Authorized nuclear scientist issue analysis report (FM-NSC-121, FM-NSC-122) (Note: -)	3 days	Thailand National Institute of Nuclear Technology (Public Organization)
6)	Analysis report will be reviewed and approved by Head of nuclear analytical techniques section and Manager of nuclear technology service center, respectively. (Note: -)	1.5 days	Thailand National Institute of Nuclear Technology (Public Organization)-
7)	Copied report form will be faxed/emailed to customer who requested in advance. Otherwise, the customer will receive original analysis report via mail or individually obtain at one stop service. (Note: -)	1.5 days	Thailand National Institute of Nuclear Technology (Public Organization)

List of supporting documents

No.	Documents	Responsible division
1)	Request for Moisture Content Analysis Service 1 copy 0 copies (Note : -)	Thailand National Institute of Nuclear Technology (Public Organization)

Fee

No.	Fee details	Fee (Baht)
1)	Determination of moisture content in sample. (Note: (500 Baht for first sample ,and 300 Baht for each next sample).	500

Service Complaint Channel

No.	Complaints / Suggestions
1)	Thailand Institute of Nuclear Technology (Public Organization) Call Center 02-401-9885 (Note :)
2)	Public Service Center, Office of the Permanent Secretary, Office of the Prime Minister (Notes: (1, Phitsanulok, Dusit, Bangkok, 10300/1111; Hotline / www.1111.go.th/ PO Box 1111, 1 Phitsanulok Road, Dusit, Bangkok, 10300))

Sample Forms and Manuals to Complete

No.	Document Name / Form	Form number
1)	Moisture Analyzer Request Form	FM-NSC-118
2)	Notice of Analysis (in Thai)	FM-NSC-121
3)	Notice of Analysis (in English)	FM-NSC-122

Remark :

For more information, please contact our Customer Service Representative. Nuclear Technology Service Center, Thailand Institute of Nuclear Technology (Public Organization) Ongkarak, Nakhon Nayok 26120
Phone: 037-392-907 , 037-392-901 - 6 ext 1814 ,02-401-9889 ext 114 Fax: 037-392-912

Or One Stop Service at Thailand Institute of Nuclear Technology (Public Organization)
16 Vibhavadi-Rangsit Rd., Ladyao, Chatuchak, Bangkok 10900
Phone 02-401-9889 ext. 5990, 02-579-0743 fax 02-579-0220
Thailand Institute of Nuclear Technology (Public Organization) Call Center 02-401-9885